

# Clark County Forestry & Parks: Camping Terms & Conditions

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## **Cancellation Policy:**

Cancellations made 14 days or more prior to reservation check-in-date can be completed online by the camper who will receive a promotion code for the amount of the reservation that is paid minus the non-refundable reservation fee. Promotion codes can be used to book reservations 400 days in advance and codes expire at the end of the current calendar year.

- a. Promotion codes below \$850.00 in value can be surrendered for a refund of 50% face value at the Forestry & Parks Business Office.
- b. Promotion codes \$850.00 or more in value can be surrendered for a refund of 75% face value at the Forestry & Parks Business Office.

Cancellations made less than 14 days prior to reservation check-in-date are not eligible for a promotion code. Campers may only reschedule their camping reservation to a new date within the next 400 days by contacting the Forestry & Parks Business Office.

Refunds for early departures and cancellations made during a reservation are subject to administrative review and a "Camping Refund Application" must be submitted to the Clark County Forestry and Parks Business Office.

- a. The "Camping Refund Application" must be submitted within 2 business day of camping reservation termination.

## **Reservation Policy:**

Reservations are taken up to a maximum of 400 days in advance of check-in date, must be made at least 3 (three) days in advance of check-in date, and reserve for a minimum of two nights (three nights on holiday weekends). Within three (3) days all unreserved campsites are first come first serve. Please be sure to check that the site you select will work for your camping unit and also the dates that you are reserving for are correct.

Reservations lasting longer than 7 days are eligible for an "Extended Stay Camping Discount". All reservations lasting longer than 7 days also fall under guidance of the "Extended Stay Camping Policy" which is found online at <http://wi-clarkcounty.civicplus.com/DocumentCenter/View/1949>

There is a \$5.00 reservation fee applied to each reservation that is made. The reservation fee applies to every reservation, even when multiple reservations are made at the same time or for the same period. If a site has been reserved via the reservation system, it will remain held for the reserved party whether or not the party shows up and uses the site. Reserved sites will not be sold again unless approved by park management.

## **Camping Conditions:**

Reservations can be made in eligible campgrounds and campsites from May 1st through September 30<sup>th</sup>, the reservation season. Reservations will not be accepted for the remaining months due to the inability to guarantee all amenities will be available. Availability of camping amenities in October is primarily dependent on weather and environmental factors. A first come, first served policy will be implemented for camping outside of the reservation season. Please call the main office at (715) 743-5140 to check on campground amenities for October camping.

\*Snyder Campground, Russell Memorial Campground and Rock Dam Campground are the only county campgrounds which contain a heated shower building and they remain open to campers through the completion of the gun deer season. October and November are still non-reservable months at these campgrounds and sites are still available on a first come, first served basis.

Updated: January 25, 2017

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## **Clark County Ordinances:**

All other policies coincide with the official Clark County ordinances which can be found online at the following URL address: <http://library.municode.com/index.aspx?clientId=14832>

As a camper, you agree to abide by all campground policies, camping conditions, the reservation policy, the cancellation policy, Clark County ordinances, and any administrative ruling deemed by Clark County Forestry & Parks Committee and its authorized agents.

## **Inquiries:**

If you have specific questions, please contact the Clark County Forestry and Parks Department main office at (715) 743-5140 Monday-Friday from 8:00AM to 4:30PM.

Updated: January 25, 2017