



Employee Assistance Program

For Clark County employees and their dependents

24 HOUR
CRISIS LINE

MENTAL HEALTH • AODA
715/743-3400
800/863-3560

In partnership with



CLARK COUNTY'S EMPLOYEE ASSISTANCE PROGRAM (EAP) is designed to help employees and their dependent family members manage personal or work-related problems. This happens by linking the individual with a counselor who can help work through the struggles the individual is experiencing.

The EAP program is completely **CONFIDENTIAL**. Telephone calls and appointments are handled in a private and confidential manner. No information is shared with the employer, supervisor, or any other individual, unless the employee or family member gives specific and written authorization to do so. This permission includes the type of information, with whom it may be shared and the length of time that permission is valid.

We are here to help with a **WIDE ARRAY OF ISSUES AND CONCERNS**. These include alcohol abuse, drug/substance use and abuse, marital or family problems, grief and loss concerns, stress management, work related issues, and emotional or interpersonal concerns.

DURING THE FIRST APPOINTMENT, an assessment of the concern will be made and the counselor will develop a treatment plan toward resolving the problem. Counseling services are provided by Licensed Professional Counselors (LPC) and/or Certified Substance Abuse Counselors (CSAC), who are licensed by the State of Wisconsin. Psychiatry and Psychological evaluations are also available post-EAP.

Up to five EAP sessions, per employee, per incident/topic, will be provided. If additional sessions are requested or required, those will be billed to the employees' insurance.

When calling, please indicate that you are interested in an EAP appointment.

APPOINTMENTS can be made by calling:

SUSAN FEIST
Outpatient Services Manager
715/743-5197

Office Hours: 8:00 AM - 4:30 PM, Monday - Friday

Telephone: 715/743-5208

Locations:

Clark County Courthouse
517 Court Street, Room 503
Neillsville, WI 54456

Clark County Rehab & Living Center
W4266 County Road X
Owen, WI 54460